



### About Junction Independent School District

Located in the county seat of Kimble County, Texas, Junction Independent School District (ISD) supports an elementary school, middle school and high school housed on a single campus located about 100 miles northwest of San Antonio.

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800.288.7750

sales@gaggle.net

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## JUNCTION INDEPENDENT SCHOOL DISTRICT Google's Built-in Safety Rules Not Enough to Keep Students Safe

### CHALLENGE:

After switching from the Gaggle Safe Learning Management System to G Suite for Education, Junction ISD wanted to ensure students were safe using Gmail as well as storing and sharing files in Google Drive, but without relying on Google's built-in compliance rules.

### SOLUTION:

Gaggle Safety Management helps protect students from self-harm, drug or alcohol use, cyberbullying, pornography, harmful situations and much more while saving administrators time. Without Gaggle, school or district staff would need to review quarantined content for problematic keywords.

### RESULTS:

Gaggle's trained professionals alert administrators to the situations that need their attention, so everyone inside the small district can instead focus on doing their jobs.

## Google's Built-in Safety Rules Not Enough to Keep Students Safe

Plenty of technology coordinators start a new job reviewing the products and solutions they inherited from their predecessors. Kaycie Sullivan was no different when she arrived at Junction Independent School District (ISD), a small Texas school system that was preparing to move from the Gaggle Safe Learning Management System (LMS) to G Suite for Education.

"Gaggle was so helpful transferring everything over to Google," she recalled. "After working with Gaggle's engineers and customer service, I knew right away that I wanted to implement both Google and Gaggle."

Soon after transitioning student email accounts, Kaycie attended the TCEA Convention & Exposition where she learned that Junction ISD could apply the same safety controls in Gmail to students' Google

Drive accounts. "We had caught so much that happens in student email whether it was bullying, horrible images or other content. Similar notifications now come for student activity in Google Drive."

Junction ISD uses Gaggle Safety Management on the G Suite for Education accounts of all students. Kaycie serves as the district's primary Emergency Contact and stays in close communication with building principals and her superintendent.

One specific incident Gaggle helped uncover involved a student who wrote about "cutting" in a journal. After receiving a notification from a Gaggle Safety Representative, a counselor was able to provide the student with the help she needed. Kaycie also recalled an incident that involved a high school student who was sending pornography to another student. By combining machine learning technology with trained safety experts, Gaggle analyzes and reviews content, including images found in online file storage, email, attachments and links to websites.

The school district is now rolling out Chromebooks for all students. Kaycie believes that Gaggle fits perfectly into Junction ISD's 1:1 initiative. "We use other products, like GoGuardian and Securly, to help keep our students safe and secure," she said. "Those products can't touch what Gaggle does when it comes to what's on the Chromebooks and in email and Google Drive."

Lastly, while G Suite provides administrators with built-in compliance rules, including the ability to quarantine messages that give administrators an option to receive notifications hourly for content using problematic keywords, Kaycie knows that isn't enough to ensure her students' safety. "These incidents with our students can happen so fast," she said. "Gaggle has taken that responsibility away from us, gave me that time back, and I know that trained professionals are helping protect our students online."